Curriculum Vitae – Ken Larsen, CR®

WLS®, FLS®, CLS®, ERS®, CMP®, RTPE, CSDS

2017 Martin L. King Award Recipient
1625 Rosery Rd. NE, Largo, FL 33771
(817) 542-1189 • Ken@drystandard.org
(Last updated:See footer)



EDUCATION

James Fowler High School, Calgary Alberta, Canada 1978

CERTIFICATIONS

Of Note: 2017 Recipient of the Martin L. King Award. (#32) Palm Springs, CA. "Long-time industry vet and activist Ken Larsen is the Restoration Industry Association's choice for the coveted Martin L. King Award. The Martin L. King Award is presented to individuals who are recognized for their extraordinary service and dedication to restoration." (Cleanfax.com)

- Certified Restorer℠ #250 (NIDR) **CR®**
- Water Loss Specialist℠ # 024 (WLI) **WLS®**
- Fire Loss Specialist℠ # 005 (RIA) **FLS®**
- Contents Loss Specialist℠ #016 (RIA) **CLS®**
- Environmental Risk Specialist℠ #006 **ERS®**
- Certified Mold Professional℠ #049 (RIA) **CMP®**
- Council-certified Structural Drying Supervisor (ACAC) **CSDS**
- Registered Third Party Evaluator® #0001 (IDSO) **RTPE**
- Master Cleaner (ARCA) Organization has since closed; certification cannot be renewed.
- Remediation Technician #29 (Restoration Consultants)
- Master Cleaner (IICRC)
- Master Water Restorer (IICRC)
- Master Textile Cleaner (IICRC)

IICRC Certification (IICRC #6561) in the following subjects:

- Carpet Cleaning
- Upholstery and Fabric Cleaning
- Water Damage
- Water Damage Restoration (Different from above)
- Odor Control
- Color Repair
- Carpet Repair and Reinstallation
- Fire and Smoke Restoration
- Applied Microbial Remediation Technician
- Health and Safety
- Journeyman status in:
- Textile Cleaner
- Water Restorer
- Fire & Smoke Restorer

ICRA Certification (ICRA #128) in the following subjects: Organization has since closed; certification cannot be renewed.

- Structural Drying
- Microbial Remediation
- Water Damage Restoration
- Fire Damage Restoration
- Carpet Cleaning
- Color Repair
- Odor Control
- Repair and Reinstallation of Carpet
- Upholstery and Fabric Cleaning
- Health and Safety Master status in:
- Textile Cleaner
- Fire & Smoke Restorer
- Water Restorer **P.L.A.N.**
- Certified Property Loss Appraiser

IDSO

- Commercial Drying Specialist
- Applied Structural Drying
- Registered Third Party Evaluator (RTPE) #0001

LANGUAGES

English – native language

Lecturer:

Assessment and Remediation:

- IEP / Third Party Consultant Perspective. Winter Break, Fort Lauderdale, FL. Three Hundred in attendance.
- Registered Third Party Evaluator® Concepts: Impacts for TPA Contractors. RIA Fall Summit, Nashville, TN.

Water and Fire Damage:

- Lessons Learned During Hurricane Harvey. RIA Annual Conference; Austin TX. Seventy-five in attendance.
- S500-2015; Lemons or Lemonade? Insights Conference. Orlando, Florida; three hundred in attendance.
- S500-2015; Lemons or Lemonade? Indoor Environmental Science Forum (IESF). Tampa, Florida; one hundred in attendance.
- Fire and Smoke Damage Overview. Ireland CEC courses for adjusters. Five events, 107 attendee total.

Drying Techniques:

- Challenging Conventional Drying Wisdom. 8-hour presentation in Tampa Florida. Seventy-five in attendance.
- Advanced Psychrometry and Documentation Techniques. 16-hour presentation – 50 in attendance.
- Responding to Building Disasters. A 2-hour presentation was delivered to fifty individuals.
- Basic Evaporation Physics. 1-hour presentation delivered to 150 IICRC Instructors at the IICRC Instructor's convention.
- Advanced Drying Practices. An 8-hour presentation was delivered to eighty attendees.
- Advanced Drying with Dalton's Formula. 4-hour presentation delivered to approximately eighty in attendance.
- Challenging Conventional Drying Wisdom. An 8-hour presentation was delivered to approximately sixty people in attendance.
- Define Your Objectives. A 4-hour presentation delivered to approximately thirty in attendance.
- Drying Log Interpretation. 1-hour presentation presented twice. A total of approximately 150 adjusters were in attendance.
- Project Management – Systems that Work. 2-hour presentation delivered to sixty in attendance.

Cleaning and Restoration:

- Plan for the Future. ASCR International Convention; 1997; 30-minute presentation on systematizing business procedures. Five hundred in attendance.
- Awarded "Subject Matter Expert" for presentation to Central Coast Claims Association on the topic of "New Perspectives in Water Loss Restoration" 2006.
- Determining a Dry Standard delivered at the RIA Convention Garden Grove, CA. 300 in attendance.
- IICRC S500-2006 Changes our Documentation Practice. 2-hour presentation. One hundred in attendance.
- Documentation Practices. 4-hour presentation. Seventy in attendance.
- Working with Assignors and Networkers. Indoor Environmental Science Forum (IESF). Tampa, Florida; one hundred in attendance.

Instructor / Technical Consultant:

Mold Remediation:

- One-Day Introduction to Mold Class. DRI-EAZ PRODUCTS, INC.
- Introduction to the IICRC S520 Mold Remediation Standard.

Water Damage:

- IICRC – Water Damage Restoration Technician (WRT) Approved Instructor.
- ICRA – Water Damage Restoration.

Commercial Drying:

- IICRC – Commercial Drying Specialist (CDS) Approved Instructor.
- ICRA – Commercial Drying.

Structural Drying:

- ACAC – Council Certified Structural Drying Remediator / Supervisor (CSDR, CSDS).
- IICRC – Applied Structural Drying (ASD) Approved Instructor.
- ICRA – Structural Drying.

Certification:

- RIA – Certified Restorer (CR®) Instructor.
- RIA – Water Loss Specialist (WLS®) Instructor.
- RIA – Fire Loss Specialist (FLS®) Instructor.
- RIA – Building Science and Construction Instructor. Contents Inventory:
- Digital PhotoInventory. Developed and presented a new system of paperless personal contents inventory system. Developed for the contents pack-out.

RELATED EXPERIENCE

Standards Development and Certification Course Development

As an **IICRC** mandate, all Approved IICRC instructors must contribute to standards and course development. Ken Larsen has actively participated in the development of the ANSI / IICRC S500-2006, 2015 and 2021 Standard and Reference Guide to Professional Water Damage Restoration, as well as the IICRC:

- Water Restoration Technician course (WRT)
- Applied Structural Drying course (ASD)
- Commercial Drying Specialist course (CDS)

Participated in the development of **RIA** Advanced, Capstone designation and credential courses:

- Certified Restorer (CR®)
- Water Loss Specialist (WLS®)
- Fire Loss Specialist (FLS®)
- Contents Loss Specialist (CLS®)
- Environmental Risk Specialist (ERS®)
- Building Science and Construction

Participated in the development of **ACAC** credentialed certifications:

- Council Certified Structural Drying Specialist (CSDS)

Inventor

- Co-Invented a wall drying system. Trade name: Variduct
- Designed and produced DryStandard Report Software specific to technical report writing on moisture content in structural materials. Trademark: DryStandard

Business Development – Built and sold CR Restorations Ltd in 1999, a restorative drying specialty service. Founded International Dry Standard Organization (IDSO) – 2004 to present. DBAs include Restoration Leadership Institute™ (RLI), Restoration Expert Panel (REP), DryStandard Inspections (DSI).
Environmental Consulting – Operations Manager for the consulting division of Restoration Consultants, Sacramento, California
Clean Trust (IICRC) Instructor – International instructor in water damage restoration (WRT) and applied structural drying (ASD), and commercial drying specialist (CDS).
ACAC Course – Approved Council Certified Structural Drying Remediator and Supervisor preparatory course. (CSDR / CSDS)
ICRA Instructor – Registered as an instructor of ICRA's Commercial Drying, Structural Drying and Water Damage Restoration courses.
RIA Instructor – Certified Restorer℠ (CR®) Instructor. Water Loss Specialist℠ (WLS®) Instructor. Fire Loss Specialist℠ (FLS®) Instructor. Building Science prerequisite course developer and instructor.
Education Provider – DKI's recommended Clean Trust (IICRC) approved school: Restoration Leadership Institute.
IDSO RTPE Registry – Developed a global registry of industry of peer recognized experts for third party consulting projects. Registered Third Party Evaluator (RTPE)

PUBLICATIONS AND PAPERS

Q2 2025	Larsen, K. (2025). Contributed two essays on best practices in structural drying for mold remediation and prevention in the 350-page resource, Mold Controlled: A Guide to Finding, Fixing, Preventing, and Getting Help with Mold Problems in Homes, by John C. Banta Publishing. ISBN: 978-1-62660-177-2 (Printed in the USA). The intended audience includes both homeowners and mold remediation professionals.
Q3 2021	Larsen, K (October 7, 2021; https://candrmagazine.com/stabilization-in-water-damage-claims/); Cleaning and Restoration Magazine, Nov. / Dec. 2021 | Vol. 59 No.2. Stabilization in Water Damage Claims. Cleaning and Restoration Magazine online. First industry research document on the subject of stabilization strategies in contrast to a drying strategy, and when to execute a stabilization strategy.
Q4 2019	Larsen, K (2019, Q4, Vol. 56 No.4) Segregating the Industry Organically. Co-authored article with Joe Ledbetter as part of mentoring effort. Hurricane Michael Florida project review.
Aug 2017	Larsen, K (2017, August; Vol. 54 No. 7) Announcing: RIA's Registered Third Party Evaluator® (RTPE). Cleaning and Restoration Magazine. Pg 11 – 15. The fifth in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
July 2017	Larsen, K (2017, July; Vol. 54 No. 6) Registered Third Party Evaluators & RIA's Certified Restorer (CR®). Cleaning and Restoration Magazine. Pg 16 – 21. The fourth in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).

June 2017	Larsen, K (2017, June; Vol. 54 No. 5) Registered Third Party Evaluators & RIA's Water Loss Specialist (WLS®). Cleaning and Restoration Magazine. Pg 12 – 17. The third in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Apr 2017	Larsen, K (2017, April/May; Vol. 54 No. 4) Registered Third Party Evaluators & RIA's Certified Mold Professional (CMP®). Cleaning and Restoration Magazine. Pg 8 – 11. The second in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Mar 2017	Larsen, K (2017, March; Vol. 54 No. 3) The Rise of the Third Party Evaluator®; RIA Expert Evaluators Trump TPAs. Cleaning and Restoration Magazine. Pg 6 – 11. The first in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Nov 2016	Larsen, K. (2016, Nov / Dec; Vol 15. No. 10). Restorer – Insurer Communication: Build Bridges, Not Walls. Cleaning and Restoration Magazine. Pg 17-21.
Oct 2016	Larsen, K. (2016, October). Unintended Consequences: In-Place Drying and the ANSI/IICRC S500 (Restoration Industry Association) Repurposed article with permission in Cleaning and Restoration Magazine. Pg 15 – 19.
Aug 2016	Larsen, K. (2016, August). Unintended Consequences: In-Place Drying and the ANSI/IICRC S500 (J. Downey, Ed.) The Journal of Cleaning Restoration and Inspection, 3(4), 30 – 34.
Fall 2015	Second Edition. Insights Magazine. Authored two articles published in this edition: We're Being Watched, The Unique Challenges of Calgary Zoo.
Spring 2015	First Edition. Insights Magazine. Authored four articles published in this edition: Are You a Community Resource? Psychrometric Practice Scenarios, Leverage Your Competence, Working Out of State.
Feb 2015	Larsen, K. (2015, February). Eight Reasons for Caution When Contemplating Elevated Temperature Drying Techniques. (J. Downey, Ed.) The Journal of Cleaning Restoration and Inspection, 2(1), 10 – 17.
Oct 2014	Leadership in Restorative Drying, IICRC CDS. Student workbook for IICRC approved classes in the subject of Commercial Drying Specialist. ISBN: 978-1-4575-3344-0. Library of Congress Control Number: 2014955510.
Aug 2014	Leadership in Restorative Drying, IICRC WRT & ASD. Student workbook for IICRC approved classes in the subject of Water Restoration Technician and Applied Structural Drying. ISBN: 978-1-4575-3011-1. Library of Congress Control Number: 2014955509
Aug 2014	We Dried Out a Zoo! Feature article in Cleaning and Restoration Magazine – USA.
May 2014	Authored 532-page, hard cover book and e-book **Leadership in Restorative Drying – Gold Edition**. Publisher: Dog Ear Publishing. ISBN 978-1-4575-2901-6 (DogEar Publishing) and 978-1-7347304-0-1 (Ingram Sparks). E-Book ISBN: 978-1-7347304-2-5 Library of Congress Control Number: 2014955508.
Sept 2013	We Dried Out a Zoo. Cleaning and Restoration PLR Expo Special Edition.
July 2011	Released third edition of Leadership in Restorative Drying.
Jan 2011	Released second edition of Leadership in Restorative Drying.
Dec 2010	Restoration Radio Interview. General discussion surrounding structural restoration. 30 minutes.
Mar 2010	Authored the restoration industry's first triple IICRC approved workbook and reference manual compliant with the IICRC WRT, ASD and CDS learning objectives. Primary recommended reading material for those seeking ACAC CSDR and CSDS certification. Leadership in Restorative Drying
Jan 2010	Advanced Drying with Dalton's Physics. 50-page booklet / workbook outlining the physics of moisture phase change, and the responsible use of an evaporation formula produced more than two hundred years ago.
Jan 2010	WRT, ASD, CDS Blended IICRC Training Manual. 450-page document used for IICRC training.
July 2009	Radio interview, IAQ Radio. Topic: Restorative Drying Quackery Update. Specifics related to potential inaccuracies within the industry's current training programs. 1.5 hours.
May 2009	Published in Cleaning & Restoration Magazine. "Restorative Drying Quackery." An expose of the industry's education programs and weak drying practices.
April 2009	Published a Feature Article in Claims Magazine. "The Three-Day Drying Myth; Are Some Restorers Using Smoke and Mirrors?"
Dec 2008	Published peer reviewed article on the topic of equilibrium moisture content (EMC) and the influences of humidity on wood. EMC –The Misunderstood Metric. Cleaning & Restoration Magazine.
Mar 2008	Published article on the misuse of the grains per pound measurement within the restoration industry. Voodoo GPP versus Best Practice. Cleanfax Magazine.
April 2007	Published article on identifying controversial psychrometric theories taught within our industry's formal training curriculums. Voodoo Psychrometry versus Best Practice. Cleanfax Magazine.
Sept 2006	Published article on identifying incorrect science in the water damage restoration industry. VooDoo Science versus Best Practice. Cleanfax Magazine.
Jan 2005	Published Eight Article Series on Dry Standard and Documentation. Cleaning and Restoration Magazine, ASCR (partially published): • Meters are Guides not Gods. • Drying Difficult Materials • Drying Concrete • How is Dry Standard Determined? • Communication and Documentation • Writing a Technical Report
	• Third Party Documentation on a Water Damage Loss • Being the "Expert"
June 2003	Published article on the role of temperature in drying strategies. Cleanfax magazine; Don't Take Temperature for Granted.
Jan 2003	Published article on a paperless and accurate contents inventory system. Digital Photographic Inventory Systems, Cleaning and Restoration. **ASCR Golden Quill Award, 2004**

Jan 2000	Published article on the emotional impact of restoration work on tradesmen. The Restorer and his Mindset, Cleaning & Restoration
Sept 1993	Published article on BHT yellowing. BHT Explained, Cleaning & Restoration, September 1993
Nov 1992	Published article on Death Scene Decontamination, Death Scene Decontamination, Cleaning & Restoration, November 1992

MEMBERSHIPS / AFFILIATIONS

- Restoration Industry Association (RIA – formerly ASCR)
- **Chairperson** overseeing **RIA Experts and Instructors** (2016)
- Past British Columbia **Chapter President** for the Association of Specialists in Cleaning and Restoration Intl. (ASCR)
- Past British Columbia **Chapter President** for the Carpet Cleaners Institute of the Northwest. (CCINW) The Water Loss Institute (WLI)
- The National Institute of Disaster Restoration (NIDR)
- The Carpet and Upholstery Cleaners Institute (CUCI)
- Mechanical Systems Hygiene Institute **Advisory Committee** (MSHI)
- The Institute of Inspection, Cleaning and Restoration Certification (IICRC)
- Property Claims Forum of California
- American Council of Accredited Certification (ACAC) **Water Damage Restoration Steering Committee; member of the ACAC Accreditation Board**
- Inspection Cleaning and Restoration Association (ICRA)

EMPLOYMENT - HISTORICAL

- 2016; **International Dry Standard Organization** Family of Companies; Business Development Director.
- 2014; **DKI Ventures LLC.** Chicago, IL. Director of Education, Consultant.
- 2008; **Restoration Leadership Institute**, Director of Education. Direct Supervisor, Dale Sailer. Purchased in 2012.
- 2007; **Disaster Kleenup International Inc.** Chicago, IL. Business Development Director, Technical Consultant.
- 2006; **BMS Catastrophe**, Fort Worth, Texas. Operations. Large Loss Structural Drying Coordinator. Direct Supervisor: Don Mansir.
- 2005; International Dry Standard Organization, Ltd (**IDSO**), Anacortes, Washington. Software Technical Consultant. Technical field consulting to catastrophic events.
- 2002; **Dri-Eaz Products**, Burlington, Washington. Applications Educator II. IICRC Instructor of WRT and ASD courses. Curriculum Design. Direct Supervisor: Brandon Burton
- 2001; **Steamatic of Sacramento**, Sacramento, California. Production Manager, Systems Design, Trainer. Employer: Charles Cassani, CR®
- 2000; **Restoration Consultants**, Sacramento, California. Operations Manager of Environmental Consulting Division. Employer: Jim Holland, CR®, WLS®.
- 1999; Sold CR Restorations and moved to Sacramento, CA.
- 1983; Concord Carpet Care, Vancouver, British Columbia, Canada. Franchise Owner. Executive. This company evolved over 18 years into a privately-owned corporation that became the name **CR Restorations Ltd.** The company sold in 1999. Self-Employed. **Ken's Clean Concept Carpet Care Ltd.** was a brand carried for about 5 years during this transition.
- 1978; Commercial Carpet Cleaners, Calgary, Alberta, Canada. Technician

CV HISTORICAL – KEN LARSEN, CR®, WLS®, FLS®, CLS®, ERS®, CMP®, CSDS

Aug 2026	Presented Water Category Should Not Be Guessed. 1 hour presentation and Q/A to Indoor Air Quality Association of Australia (IAQAA). 100 in attendance.
Aug 2026	Attended and instructed at Dispute Resolution & Investigation Intensive (DRII2026); Spoke to the subject of Stabilization and water categorization methodology.
June 2026	Conducted **WIND** CEC online course, Remote Video Panel presentation. *Presented Mitigation Matters: How Actions Affect Claims*. 125+ in attendance.
Apr 2026	Attended **RIA Convention,** Savannah, GA
Feb 2026	Attended **WIND** Conference, Orlando, FL. *Presented Mitigation Matters: How Actions Affect Claims*.
Apr 2025	Attended **RIA Convention,** West Palm Beach, FL. Taught Building Science and Technology 2-day course. Inducted (pinned) WLS®, FLS®, ERS® Inductees.

Feb 2025	Attended **Andrew Ask Building Science Symposium** in Naples Florida. Two-day presentation by Dr. Joe Lstiburek and Professor John Straube.
Sept 2024	Co Instructed **the RIA Water Loss Specialist (WLS®)** course. Langhorne, PA. 11 students.
July 2024	Instructed Commercial Drying Specialist **(CDS) in Brisbane, Australia.** Sold out event to an audience of 30 students from international locations.
Apr 2024	Attended **RIA Convention,** Dallas TX. Taught Building Science and Technology 2-day course. Inducted (pinned) WLS® Inductees.
Jan 2024	Attended **Winter Break** Technical Conference on IAQ and IEP work. Bonita Springs, Florida. VIP / invitation only. Approx 75 in attendance from USA, Canada, and Australia. Presented as Subject Matter Expert on the state of the industry in 2023.
Nov 2023	Co Instructed in a National tour of **Australia** for **Restoration Insurance Consultants (RIC)** about identifying problematic restoration contractors who inflate claims or perform substandard / dangerous restoration practices. Audience included primarily IAG Insurance technical assessors along with Australian restoration contractors. The audience amounted to approximately 500 in attendance in Brisbane, Sydney and Melbourne.
Oct 2023	Co Instructed **the RIA Water Loss Specialist (WLS®)** course. Atlanta, GA.
Aug 2023	Radio Blog Interview and Boot Camp – 4 hours. State of the industry and future projections discussion with Encircle / Kris Rzesnoski. 2000 attendees.
Jul 2023	Attended **Building Science Annual Symposium**, Westford, MA
Jul 2023	Has completed double session training for the **proper use of EnSURE and UltraSnap ATP swabs**; Instructor Fallon Marsh, Supervisor, Hygiena.
Apr 2023	Co Instructed **RIA Building Science** course, Orlando. FL. Approx. 20 students in attendance.
Apr 2023	Attended **RIA Convention,** Orlando, FL. Inducted (pinned) WLS® Inductees.
Jan 2023	Radio interview, **IAQ Radio.** Episode 688. Cliff Zlotnik, Peter Crosa, Charles Cassani, Ken Larsen, Jon Isaacson, John March. A Post Winter Break Summary of presenters at the January event held in Naples, FL
Jan 2023	Attended Lessons Learned from Storm Response and Hurricane Recovery Workshop. Approximately 40 were in attendance.
Jan 2023	Attended **Winter Break** Technical Conference on IAQ and IEP work. Naples Florida. Approx 250 in attendance.
Aug 2022	Approved as Environmental Risk Specialist℠ #006 **ERS®.**
Aug 2022	Insurance Claims Guru Show. Radio Blog Interview – 2 hours. Co-Guest with R. David Sweet regarding general challenges in the insurance claim industry. Pinchas Morozow host.
Aug 2022	Attended **Building Science Annual Symposium**, Westford, MA
Aug 2022	Attended **The Collective Conference,** Austin TX. The Core Group annual conference. 500 in attendance.
July 2022	Insurance Claims Guru Show. Radio Blog Interview – 2 hours. Discussing the challenges with insurance claim processing in the absence of evidence / testing. Pinchas Morozow host.
June 2022	Co Instructed **the RIA Water Loss Specialist (WLS®)** course. Baton Rouge, LA.
May 2022	**RIA Environmental Risk Specialist (ERS®)** inaugural class. Passed. Approximately 15 in attendance.
Apr 2022	Radio Blog Interview – 3 hours. State of the industry and future projections discussion with Encircle / Kris Rzesnoski. 1000 attendees. (Sold out)
Apr 2022	Co Instructed **RIA Building Science** course, Reno, NV. Approx. 40 students in attendance.
Apr 2022	Attended **RIA Convention,** Reno, NV. Inducted (pinned) WLS® Inductees.
Feb 2022	Radio interview, **IAQ Radio.** Episode 654. Cliff Zlotnik, Peter Crosa, John Lapotaire, Ken Larsen, Jon Isaacson, John Downey. A Post Winter Break Summary of presenters at the January event held in Fort Lauderdale, FL
Jan 2022	Attended **Winter Break** Technical Conference on Mold. Fort Lauderdale, FL. Presented about Indoor Environmental Professionals (IEPs) in the restoration trade. Moderator of the Methodology Team presentations.
Dec 2021	Larsen, K (October 7, 2021; https://candrmagazine.com/stabilization-in-water-damage-claims/); Cleaning and Restoration Magazine, Nov. / Dec. 2021 | Vol. 59 No.2. *Stabilization in Water Damage Claims.* Cleaning and Restoration Magazine online. First industry research document on the subject of stabilization strategies in contrast to a drying strategy, and when to execute a stabilization strategy.
Dec 2021	Co-instructed ***RIA Building Science*** course. Prerequisite for several RIA Advanced Credential courses.
Nov 2021	Co-instructed ***RIA Fire Loss Specialist℠ (FLS®)*** certification course. Remote learning. Six in attendance.
Oct 2021	Attended *MitClasses, 5-day IICRC Standards and Project Documentation;* Standards update course. R. David Sweet instructor.
Oct 2021	Provided instruction at RIA **Water Loss Specialist (WLS®) program**. Second "remote learning" (due to COVID-19); students in USA, Canada, Australia. Ten in attendance.
June 2021	Attended **RIA Convention,** Orlando, FL. Inducted (pinned) CR® Inductees. Received Recognition Award for pillar designation instruction contribution during COVID – 19.
June 2021	Co-instructed ***RIA Fire Loss Specialist℠ (FLS®)*** certification course. Orlando, FL. Approximately sixteen were in attendance.
May 2021	Radio Interview. **DYOJO** with Jon Isaacson. Co-interviewed with John Downey and Cliff Zlotnik on the history of the introduction of dehumidifiers and air movers into the newly developed restorative drying industry.
Jan 2021	Radio Interview. **DYOJO** with Jon Isaacson. Discussion related to the state of the industry and the value of RIA membership.
Jan 2021	Provided instruction at RIA **Water Loss Specialist (WLS®) program**. First "remote learning" (due to COVID-19); students in USA, Canada, Australia. Fifteen in attendance.
Jan 2021	Radio Interview, **Pensacola Expert Show.** Matthew Vanderford interviewed on the state of Florida P&C insurance claim industry.
Nov 2020	Radio interview, **IAQ Radio.** Episode 607. Peter Crosa, David Drinard, John Lapotaire, Ken Larsen, David Popper, Ken Siders – A Post Hurricane Eta Report from the Sunshine State: Perspectives from the Trenches
Oct 2020	Attended **RIA** 2020 First Virtual Fall Conference; Fragmented No More.
Sept 2020	Provided instruction at RIA **Water Loss Specialist (WLS®) program**. Missoula, MT. 24 in attendance.
Apr 2020	Attended **RIA** 2020 First Virtual Annual Conference.
Feb 2020	Attended **Winter Break** Technical Conference on Mold. Fort Lauderdale, FL
Jan 2020	Radio interview, **IAQ Radio.** Episode 571. "Open Mic Show" With Pete Consigli, CR®, WLS®; Cliff Zlotnik, CR®, WLS®; John Lapotaire, Ed Light Don Weekes, and Jay Stake. 1.5 hours. Related to lessons learned from hurricane season and AGA activities.

Dec 2019	Larsen, K (2019, Q4, Vol. 56 No.4) Segregating the Industry Organically. Co-authored article with Joe Ledbetter as part of mentoring effort. Hurricane Michael Florida project review.
Nov 2019	Attended RIA Technical Fire Restoration Summit, Las Vegas, NV.
Nov 2019	Approved as **Fire Loss Specialist℠** # 005 (RIA) **FLS®.**
Nov 2019	Developed and delivered inaugural **RIA Fire Loss Specialist℠ (FLS®)** certification course. Las Vegas, NV.
Aug 2019	Radio Interview GCI Consultants. www.everythingbuildingenvelope.com Subject: Your House is Water Damaged – What Now?
Aug 2019	Attended **Building Science Annual Symposium**, Westford, MA
Aug 2019	Certificate of Special Congressional Recognition presented to Kenneth M Larsen **"in recognition of outstanding and invaluable service to the community."** Issued by Matt Goetz Member of Congress.
June 2019	Acquired the Property Loss Appraisal Network (P.L.A.N.) Certified Property Loss Appraiser designation.
Mar 2019	Inducted and designated as **Contents Loss Specialist (CLS®)** by the National Institute of Disaster Restoration. CLS® #16.
Aug 2018	Attended **Building Science Annual Symposium**, Westford, MA
Feb 2018	Facilitated: "Lessons Learned During Hurricane Harvey." RIA Annual Convention; Austin TX. Seventy-five in attendance.
Nov 2017	Co-instructor of the **RIA Certified Restorer (CR®) program** with guest instructors in Roselle IL. Legacy Course. Intended to be the final CR® Course delivered in the style and content of the originator's; Martin King.
Nov 2017	"Registered Third Party Evaluator® Concepts: Impacts for TPA Contractors." RIA Fall Summit, Nashville, TN. 300 in attendance.
Aug 2017	Attended **Building Science Annual Symposium**, Westford, MA
Aug 2017	Larsen, K (2017, August; Vol. 54 No. 7) Announcing: RIA's Registered Third Party Evaluator® (RTPE). Cleaning and Restoration Magazine. Pg 11 – 15. The fifth in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
July 2017	Larsen, K (2017, July; Vol. 54 No. 6) Registered Third Party Evaluators & RIA's Certified Restorer (CR®). Cleaning and Restoration Magazine. Pg 16 – 21. The fourth in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
June 2017	Cleaning and Restoration Magazine, Martin L. King Award recipient career profile highlight. "**Intense Professionalism**; Attention to detail defines the career of 2017 Martin L. King Award recipient Ken Larsen." Pg. 18, 19.
June 2017	Larsen, K (2017, June; Vol. 54 No. 5) Registered Third Party Evaluators & RIA's Water Loss Specialist (WLS®). Cleaning and Restoration Magazine. Pg 12 – 17. The third in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Apr 2017	Larsen, K (2017, April/May; Vol. 54 No. 4) Registered Third Party Evaluators & RIA's Certified Mold Professional (CMP®). Cleaning and Restoration Magazine. Pg 8 – 11. The second in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Apr 2017	Radio interview, **IAQ Radio.** Episode 456. "Restoration Contractors of the Future: Will they Get a Spine or be Rolled Over?" With Pete Consigli, CR®, WLS®; Peter Crosa, AIC, RPA; Ed Cross, Esq. 1.5 hours. Related to the subject matter spoken of in the 2017 RIA Annual Conference.
Mar 2017	**Recipient of the Martin L. King Award; 2017.** (#32) Palm Springs, CA. "Long-time industry vet and activist Ken Larsen is the Restoration Industry Association's choice for the coveted Martin L. King Award. The Martin L. King Award is presented to individuals who are recognized for their extraordinary service and dedication to restoration." (Cleanfax.com)
Mar 2017	Attended **RIA Convention,** Palm Springs, CA. Inducted (pinned) CR® Inductees.
Mar 2017	Larsen, K (2017, March; Vol. 54 No. 3) The Rise of the Third Party Evaluator®; RIA Expert Evaluators Trump TPAs Cleaning and Restoration Magazine. Pg 6 – 11. The first in a five part series identifying true industry experts as RIA Registered Third Party Evaluators (RTPEs).
Mar 2017	Founded and Registered as an IDSO Registered Third Party Evaluator® **(RTPE); #0001.**
Feb 2017	Double Presentation; "S500-2015; Lemons or Lemonade?" and "Working with Assignors and Networkers" – Indoor Environmental Science Forum (**IESF**). Tampa, Florida; one hundred in attendance.
Nov 2016	Larsen, K. (2016, Nov / Dec; Vol 15. No. 10). Restorer – Insurer Communication: Build Bridges, Not Walls. Cleaning and Restoration Magazine. Pg 17-21.
Nov 2016	Attended the **RIA Certified Mold Professional (CMP®)** course. Indoor Environmental Professional formal training. Dallas, TX. (Grade: 91%). Establishes "IEP" status. Awarded CMP® number 49, March 2017.
Nov 2016	Primary instructor of the **RIA Certified Restorer (CR®) program (85%)** with guest instructors in Roselle IL. Legacy Course. Intended to be the final CR® Course delivered in the style and content of the originator's; Martin King.
Nov 2016	Radio interview, **IAQ Radio.** Episode 436. Topic: The State of Industry Education & Certification: Part 3. The discussion has centered on how to make industry education more credible and valuable for those in the field and for their employers who are paying the freight. 1.5 hours.
Oct 2016	Larsen, K. (2016, October). Unintended Consequences: In-Place Drying and the ANSI/IICRC S500 (Restoration Industry Association) Repurposed article with permission in Cleaning and Restoration Magazine. Pg 15 – 19.
Oct 2016	Provided instruction at RIA **Water Loss Specialist (WLS®) program**. Nashville, TN.
Aug 2016	Radio interview, **IAQ Radio.** Episode 426. Topic: Concerns Over the State of the Water Damage Restoration Industry. Co-presented with Cliff Zlotnik, John Downey, and guests. 1.5 hours. Related to the subject matter spoken of in the IICRC Journal, Aug 2016.
Aug 2016	Larsen, K. (2016, August). Unintended Consequences: In-Place Drying and the ANSI/IICRC S500 (J. Downey, Ed.) The Journal of Cleaning Restoration and Inspection, 3(4), 30 – 34.
Aug 2016	Attended **Building Science Annual Symposium**, Westford, MA
Mar 2016	**Chairperson** overseeing **RIA Experts and Instructors** (2016).
Mar 2016	Radio interview, **IAQ Radio.** Episode 407. Topic: Restoration Industry Association 70th Anniversary Convention recap. Co-presented with Pete Consigli. 1.5 hours.
Mar 2016	Attended **RIA Convention,** Orlando, FL. Inducted (pinned) CR® Inductees.
Feb 2016	"S500-2015; Lemons or Lemonade?" – Insights Conference. Orlando, Florida; three hundred in attendance.
Feb 2016	Launched Restoration Expert Panel (REP); a dba of IDSO Inc. A service that provides technical consulting and dispute resolution on matters related to structural restoration.
Feb 2016	RIA Education Committee: Instructors, Trainers, and SME's (subject matter experts) Liaison. Chairperson for new RIA trainers; vetted by this group and liaison to the RIA Education Committee.

Dec 2015	RIA Building Science Course for CR® and WLS®, Burlington, WA
Dec 2015	Applied Structural Drying (ASD) Caucus meeting, Drying Standards Course, Burlington, WA.
Nov 2015	Registered as an instructor qualified to teach **ICRA** Commercial Drying, Structural Drying and Water Damage Restoration courses.
Nov 2015	Taught the **RIA Certified Restorer (CR®) program** co-instructed with Cliff Zlotnik in Roselle IL.
Oct 2015	Attended IICRC Instructors Symposium, Las Vegas NV.
Sept 2015	Fire and Smoke Overview. Continuing Education Course for Insurance Representatives in Ireland; Dublin, Limerick, and Cork. 107 in attendance.
Aug 2015	Grandfathered status into **ICRA** credentialing in the following subjects: **ICRA** Certification (ICRA #128) in the following subjects: Structural Drying, Microbial Remediation, Water Damage Restoration, Fire Damage Restoration, Carpet Cleaning, Color Repair, Odor Control, Repair and Reinstallation of Carpet, Upholstery and Fabric Cleaning, Health, and Safety. Master status in: Cleaner in Textiles, Restorer in Fire Damage, Restorer in Water Damage.
Fall 2015	Second Edition. Insights Magazine. Authored two articles published in this edition: We're Being Watched, The Unique Challenges of Calgary Zoo.
Aug 2015	Attended **Building Science Annual Symposium**, Westford, MA
June 2015	"State of the Water Damage Industry (2015)" – DKI Canada Annual General Meeting. 110 in attendance. Orlando, FL.
May 2015	Attended **RIA Convention,** Las Vegas, NV. Inducted (pinned) CR® Inductees.
Spring 2015	First Edition. Insights Magazine. Authored four articles published in this edition: Are You a Community Resource? Psychrometric Practice Scenarios, Leverage Your Competence, Working Out of State.
Spring 2015	Created registered and approved to deliver three (3) insurance agent / adjuster Continuing Education Courses on the subjects: "Ethics," "It's Not the Tool that Dries the Structure" and "Microbial Risk Management." Most courses registered in approximately forty-three states.
Mar 2015	Attended **Insights** Conference, DKI Annual Convention. New Orleans, LA
Feb 2015	Taught the **RIA Certified Restorer (CR®) program** co-instructed with Norris Gearhart in Charlotte, NC.
Feb 2015	Larsen, K. (2015, February). Eight Reasons for Caution When Contemplating Elevated Temperature Drying Techniques. (J. Downey, Ed.) The Journal of Cleaning Restoration and Inspection, 2(1), 10 – 17.
Oct 2014	Ethics – Continuing Education Credit (CEC) course at National Association of Insurance and Financial Advisors (NAIFA) Convention.
Aug 2014	Leadership in Restorative Drying, IICRC WRT & ASD. Student workbook for IICRC approved classes in the subject of Water Restoration Technician and Applied Structural Drying. Registered in US Library of Congress. ISBN: 978-1-4575-3011-1.
Aug 2014	We Dried Out a Zoo! Feature article in Cleaning and Restoration Magazine – USA.
May 2014	Authored 530-page, hard cover book and e-book **Leadership in Restorative Drying – Gold Edition**. ISBN 978-1-4575-2901-6 (Dog Ear Publishing) and 978-1-7347304-0-1 (Ingram Sparks). E-Book ISBN: 978-1-7347304-2-5 Registered with the US Library of Congress.
Apr 2014	Delivered presentation: "Project Management – Systems that Work." The Experience; Dallas, Texas. Sixty in attendance.
Apr 2014	Attended **RIA Convention,** Orlando FL. Inducted (pinned) CR® Inductees. Received Appreciation Award.
Mar 2014	Developed and delivered a two-day **Project Manager Course**. Phoenix, Arizona.
Feb 2014	**DKI Ventures LLC.** Chicago, IL. Full time employed as Director of Education, Consultant
Nov 2013	Taught the **RIA Certified Restorer (CR®) program** with Norris Gearhart in Atlanta, GA. Largest class size in CR® history.
Sept 2013	**Published** We Dried Out a Zoo. Cleaning and Restoration PLR Expo Special Edition.
Sept 2013	Private **expert witness consultation and training** with leading Canadian / Crown Counsel criminal expert, Ruben (Barry) Bennett.
Aug 2013	AGI v Montoya. **Expert witness deposition**, California plaintiff.
Aug 2013	**Independent technical consultation**; residential HVAC exterior condensation issues. St Thomas US Virgin Islands.
Aug 2013	Attended Seventeenth **Building Science Annual Symposium**, Westford, MA
June – July 2013	Worked on **Calgary, Alberta catastrophic 500-year flooding event**. Projects worthy of note include the Calgary Zoo, the Saddledome, Calgary City Hall, and The Wedgwoods.
Apr 2013	Attended **RIA Convention**, Las Vegas, NV. Inducted (pinned) CR® Inductees.
Feb 2013	Attended **Insights** Conference, DKI Annual Convention. Orlando, Florida
Nov 2012	Taught the **RIA Certified Restorer (CR®) program** co-instructed with Norris Gearhart in Dallas, TX.
Sept 2012	Attended RIA **Water Loss Specialist (WLS®) program** for evaluation / continued education and instruction delivery. Nashville, TN.
Aug 2012	Presented **Drying Log Interpretation** to the Claims Conference of Northern California (CCNC); a group of two hundred claims and insurance professionals. Sacramento, CA.
Jul 2012	Attended **Building Science Annual Symposium**, Westford, MA
Jul 2012	Accepted position of **ACAC Accreditation Board member.** Third party organization that accredits learning programs to ensure that the accredited program teaches to the advertised learning objectives.
Mar 2012	Attended **RIA Convention;** Myrtle Beach, SC. Inducted (pinned) CR® inductees.
Jan 2012	Presented **Profit with Your Drying Documentation** at Insights Conference, Austin, TX. Eight-hour presentation; eighteen in attendance.
Jan 2012	Purchased **Restoration Leadership Institute.** A Clean Trust approved school.
Nov 2011	Taught the **RIA Certified Restorer (CR®) program** with Reed Dow and Norris Gearhart in Wood Dale IL. Eleven Students.
May 2011	Received formal training on **Commercial Solutions** – a DKI approach to large loss assignments.
Mar 2011	Approved as an instructor for the **RIA Certified Restorer (CR®) program.**
Mar 2011	Attended **RIA Convention;** Colorado Springs, CO.
Jan 2011	Presented **Define Your Objectives** at Insights 2011. A 4-hour presentation to an audience of approximately 30.

Jan 2012	Released Third Edition of the Restoration Leadership Institute's book: Leadership in Restorative Drying.
Nov 2010	Qualified as **Council-certified Structural Drying Supervisor (CSDS)** certification from ACAC.
Nov 2010	Attended **Injectidry Advanced Structural Drying Course** – a specialized course in drying difficult building assemblies.
Oct 2010	Attended **RIA Fall Conference on Building Science**, Albuquerque, NM.
Aug 2010	Attended Building Science Symposium, **The Past and Future of Buildings, General Considerations for Roofs / Foam Insulation, Beginnings of Super Insulation / Spray Polyurethane Foam Insulation.** Westford, MA
Apr 2010	Qualified by service and examination for **Certification in Commercial Drying Specialist**, (Grade 98%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Wood Dale, IL
Mar 2010	Attended **RIA Convention;** Atlanta GA
Mar 2010	Became IICRC Certified in Commercial Drying Specialist. 98% Grade.
Mar 2010	Delivered the Restoration Leadership Institute's first IICRC Commercial Drying Specialist course (CDS) in Wood Dale, IL. Average grade among students: 87.13%. All passed the course.
Feb 2010	Delivered two 1.5-hour presentations to Wardlaw Claims Services; **Restoration Practices – the Awesome, the Disappointing and the Downright Confusing** on the topic of identifying restoration contractors that reveal their processes with their own photos. 150 independent adjusters in attendance.
Feb 2010	Authored and completed the RLI **Leadership in Restorative Drying**. A triple workbook for the IICRC Water Restoration Technician (WRT), Applied Structural Drying (ASD) and Commercial Drying Specialist (CDS) courses. This no-nonsense document covers the widest span of information on the topic of restorative drying sciences in the industry while complying with the learning objectives within the three IICRC water damage restoration courses.
Jan 2010	Attended **Insights Convention** in Miami FL. Delivered a one-day presentation on Advanced Drying with Dalton's Formula employing the use of the booklet authored by Ken Larsen. Approximately eighty individuals attended the event.
Oct 2009	Attended the fall **RIA Convention** in St Louis MO.
Aug 2009	**Are You REALLY Ready?** A contingency planning presentation to two groups of 50 IAQA chapter members in Waikiki and Maui.
Jul 2009	Radio interview, **IAQ Radio.** Topic: Restorative Drying Quackery Update. Specifics related to potential inaccuracies within the industry's current training programs. 1.5 hours.
May 2009	Published in **Cleaning & Restoration Magazine**. "Restorative Drying Quackery."
Apr 2009	Published a **Feature Article in Claims Magazine**. "The Three-Day Drying Myth; Are Some Restorers Using Smoke and Mirrors?"
Mar 2009	Attended **RIA Convention**, Palm Springs CA.
Feb 2009	Attended **Insights Convention**, Scottsdale, AZ. Chaired an 8-hour presentation on the topic: **"Advanced Drying Practices."** Attended by approximately eighty people.
Dec 2008	Published peer reviewed article on the topic of equilibrium moisture content (EMC) and the influences of humidity on wood. **EMC –The Misunderstood Metric.** Cleaning & Restoration Magazine.
Nov 2008	Attended the fall **RIA convention** in Baltimore, MA.
Oct 2008	Spoke for one hour to the collective group of IICRC approved instructors in Portland, Oregon on the topic of **"Basic Evaporation Physics."** This topic covered several IICRC curriculum points that needed revision due to conflicts with currently known and accepted science.
Sept 2008	Assigned to technical review task force of the **RIA Water Loss Technician (WLT Certification)** Body of Knowledge.
Aug 2008	Delivered 2-day seminar to group of fifty restoration professionals on the topic of **Advanced Psychrometry and Documentation Techniques**. Honolulu, Hawaii.
Aug 2008	Delivered 2-hour presentation on **Responding to Building Disasters** to group of fifty restorers and building risk managers at IAQC Chapter Meeting in Honolulu, Hawaii.
Aug 2008	Attended Building Science Experts convention (Lstiburek's invitation only event); Sommerville, MA.
Jul 2008	Retrained in the IICRC instructor's delivery of the Applied Structural Drying Course (ASD); Nashville, TN.
June 2008	Assisted in the restoration of catastrophic flooding in Cedar Rapids IA.
Mar 2008	Published in **Cleanfax** Magazine. **"VooDoo GPP versus Best Practice."**
May 2008	Attended RIA's inaugural **CR® Summit** to improve the CR® program in Silver Spring, MA
May 2008	Attended DKI Chapter Meeting in Monterey CA. Delivered presentation on improved documentation / psychrometry practices for restoration professionals.
Mar 2008	Attended spring **RIA Convention**, Dallas Fort Worth, TX.
Jan 2008	Retrained in the IICRC instructor's delivery of the Water Restoration Technician (WRT); Pittsburgh, PA.
Jan 2008	Promoted to **Director of Education** for Midwest Training Services, (DKI Services Corp); later named Restoration Leadership Institute (RLI)
Jan 2008	Attended **Insights Convention**, Tampa, Florida. Gave 8-hour presentation: **"Challenging Conventional Drying Wisdom"** and a 4-hour presentation: **"Documentation Practices."** Attended by approximately seventy people.
Oct 2007	Attended fall **RIA Convention** Garden Grove, CA. Gave presentation on **"Determining a Dry Standard."** A scientific presentation on mathematics and protocol used in establishing normal moisture content conditions. Three hundred in attendance.
Oct 2007	Approved as an **IICRC instructor** in ASD and WRT again. Invited to participate in the development of Commercial Drying Specialist (CDS) Task Force. Position accepted.
Sept 2007	Attended **Connections Convention and Trade Show** Las Vegas, NV.
Sept 2007	Attended **Dri-Eaz Symposium** Las Vegas, NV.
May 2007	Delivered 2-hour presentation to DKI Central Chapter Meeting on the topic of **"IICRC S500-2006 Changes our Documentation Practice."** one hundred in attendance.
Apr 2007	Published in **Cleanfax** Magazine. **"VooDoo Psychrometry versus Best Practice."**

Mar 2007	Attended **PLRB Convention,** Orlando, FL
Mar 2007	Attended **ASCR / RIA International Convention**, Orlando, FL
Feb 2007	Employed with **Disaster Kleenup International, Inc.** – Business Development Director. Duties include curriculum development and delivery nationally. Public speaking at industry events. Develop and launch a national catastrophe response team. Publish articles for trade journals. Technical consultant. Dispute resolution resource. Large loss documentation desk review. DIAMOND Program development.
Jan 2007	Attended **DKI Insights Convention**, San Antonio, TX
Sept 2006	Published in **Cleanfax** magazine feature cover article," **VooDoo Science versus Best Practice."**
Mar – Oct 2006	Employed with **BMS Catastrophe** – Operations. Duties include recruiting large loss drying contractors, managing, and coordinating large loss water damage drying efforts, Catastrophe Division. Managed approximately 1,750,000 cfm of desiccants, 15,000 air movers, eight thousand LGRs.
Jan 2006	Consultant to independently owned restoration firm in Florida. Five-day customized term with intensive training and hands-on demonstrations.
Jan 2006	Awarded **"Subject Matter Expert"** for presentation to Central Coast Claims Association on the topic of "New perspectives in Water Loss Restoration."
Sept 2005	Consultant for hurricane repair (**Rita, Katrina & Wilma**) in Bridge City, TX; Lake Charles, LA; New Orleans, LA; West Palm Beach, FL
Jul/Aug 2005	Consultant to **catastrophic flooding** in Greater Toronto, Ontario, Canada
May 2005	Consultant to **catastrophic flooding and hail** damage in Calgary, Alberta, Canada
Apr 2005	Resigned from Dri-Eaz Products. Assumed the official position as technical advisor for the **International Dry Standard Organization, Ltd. (IDSO).**
Jan 2005	Drafted eight article series **"Dry Standard and Documentation"** for Cleaning and Restoration Magazine, to be published throughout the year 2005 (may or may not be published via Dri-Eaz). Series includes: • Meters are Guides not Gods (published April 2005 C&R) • The Secrets of "Drying Godzillas" (published May 2005 C&R) • Drying Concrete (published June 2005 C&R) • How is Dry Standard Determined? • Communication and Documentation • Writing a Technical Report (published September 2006 but plagiarized by another Dri-Eaz employee.) • Third Party Documentation on a Water Damage Loss Being the "Expert"
Jan 2005	Attended **NIDR / WLI** All about Contents convention, Philadelphia, PA.
Sept 2004	Completed 9-hour Dri-Eaz Quality Training program.
Aug 2004	Aided in the restoration of structures from the **catastrophic hailstorm** damage in Edmonton, Alberta, Canada.
Jul 2004	Awarded **ASCR Golden Quill Award** for outstanding contributions to Cleaning & Restoration Magazine. "Digital Photographic Inventory Systems."
Mar 2004	Attended **ASCR International Convention** in Colorado Springs, CO.
Mar 2004	Qualified by service and examination for **Certification in Health and Safety,** Institute of Inspection, Cleaning and Restoration Certification (IICRC). Lodi, Ohio. Successfully passed a written examination from the IICRC (Grade 92%)
Nov 2003	Promoted to **Applications Educator II,** DRI-EAZ PRODUCTS, INC.
Oct 2003	Begin instructing Advanced Building Drying Techniques. DRI-EAZ PRODUCTS, INC. First Class: Chino, CA.
Jul 2003	**ServiceMaster International Convention,** Orlando, FL. Instructed WRT Class.
Jul 2003	Published article on the role of temperature in drying strategies. Cleanfax magazine; Don't Take Temperature for Granted.
Jun 2003	Begin instructing **Digital Photo-Inventory Systems.** DRI-EAZ PRODUCTS, INC. First Class: Chicago, IL.
Jun 2003	**Dri-Eaz Restorative Drying Symposium** 3 days in Las Vegas, NV.
May 2003	**IICRC Approved as instructor for Water Damage Restoration (WRT)** and **Applied Structural Drying (ASD)** through the Dri-Eaz Schools.
Apr 2003	**IICRC Board of Directors Meeting**, Orlando, Florida.
Mar 2003	Attended **ASCR International Convention** in Savannah, GA.
Mar 2003	Begin instructing **Introduction to Mold Remediation** DRI-EAZ PRODUCTS, INC. First Class: Burnaby, BC, Canada.
Jun 2003	Attended DRI-EAZ PRODUCTS, INC. Water Damage Restoration Complete Technical School. **(CEC)**
Nov 2002	Attended **Water Loss Mitigation Conference** through the Water Loss Institute, Tampa, Florida
Oct 2002	Began employment with **DRI-EAZ PRODUCTS, INC.** Title: **Applications Educator II.** Responsibilities include IICRC approved instructor in certified Water Damage Restoration (WRT) and Applied Structural Drying (ASD), non-certified education in Contents PhotoInventory Techniques, Mold Remediation and S520 mold standard, product research and design, curriculum design, technical inquiries, ASCR trade association representation, authorship to trade journals.
Sept 2002	Coordinated **Northern California First Round Table Event for CR®'s and WLS®'s** as accredited by the ASCR. Thirty in attendance.
Jul 2002	Completed **DriZone Applied Structural Drying** located at the Center for Advanced Restorative Drying in Burlington, WA. Successfully passed a written examination from the IICRC (Grade 97%). **IICRC Certified in Applied Structural Drying**
Jun 2002	Attended **"Tips & Techniques" Seminar held by Restoration Clean Ups** in Sacramento, CA. Gave the first three– and one-half hour presentation on Inventory Photo – Documentation.
May 2002	Successful completion of the 4-day mold and sewage damage **Remediation Technician Training** through Restoration Consultants. Successfully passed a written examination from the IICRC. (Grade 91%) **IICRC certified in Applied Microbial Remediation Technician**
May 2002	Appointed to **MSHI Council; ASCR's Mechanical Systems Hygiene Institute (MSHI).**
Feb 2002	Attended **ASCR International Convention** in Palm Springs, CA
Dec 2001	Elected to **Board of Directors of the Property Claims Forum of California**.
Aug 2001	Completed **Advanced Ultrasonic Restoration Course** as taught by Ultrasonics International Corp. Passed a competency test.

Jun 2001	Employed Steamatic of Sacramento, California**. Production Manager – Contents Restoration Specialist, Warehouse Manager, Project Manager, Technical Training.**
Apr 2001	Participated in the Peer Review committee on Canada's **CMHC/SCHL** Home to Canadians; **What to do After a Fire**. (For use when there is only partial destruction of the home and contents) Guidelines for the Canadian public. Organized through **Jim White**.
Mar 2001	Employed Paul Davis Restorations, Sacramento, California**. Project Manager, Systems Design Aid.**
Apr 2000	Employed by Restoration Consultants, Sacramento California. Project Manager, **Operations Manager of Consulting Division**.
Mar 2000	Inducted and designated as **Water Loss Specialist (WLS®)** by the Water Loss Institute – WLS® #23. (Grade: 87%) "By examination and experience, demonstrated the ability to inspect and restore property damaged by water and related perils, and is hereby entitled to the designation of Water Loss Specialist with all the honors and rights pertaining thereto." Establishes "Drying Expert" status.
Mar 2000	Attended **ASCR International Convention** in Nashville, TN
Jan 2000	**Published** in ASCR's **Cleaning and Restoration Magazine.** The Restorer's Mindset and its Consequences. An insider's perspective on how restorer's motivations include a variety of factors to provide excellent, round-the-clock service. What happens when these efforts begin to take a toll on their personal lives and how can you avoid that trap?
Oct 1999	Completed the Hands – on **DriZone** Training at the Center for Advanced Restorative Drying, Burlington WA.
Jun 1999	**Sold CR Restorations Ltd.**
May 1999	Completed written portion of the **Water Loss Specialist Course** held in Kansas City, MO
Mar 1999	Assigned as the CCINW's **Board Member at Large** with the seat on the **ASCR's Allied Associations Committee (AAC).** Represented the CCINW's interest within the ASCR.
Mar 1999	Attended **ASCR International Convention** in Palm Springs, CA
Nov 1998	Attended and successfully completed the Janitors' Warehouse **WHMIS** Seminar.
Oct 1998	Completed **Remediation Technician Training** (Cert #29). Presented by Restoration Consultants, Indoor Environmental Sampling and Consulting. Port Coquitlam, British Columbia, Canada
Mar 1998	Attended **ASCR International Convention** in Orlando, Florida
Aug 1997	Attended and Completed "**Strategies for Success**," 5-day training program on building a successful value-added service operation, with Steve Toburen, CR®. Jon Don, Chicago IL.
Mar 1997	Lecture: "**Plan for the Future**." 1997 ASCR International Convention; 1997 – 30-minute presentation on systematizing business procedures. Five hundred in attendance.
Mar 1997	Inducted and designated as **Certified Restorer (CR®)** by the National Institute of Disaster Restoration. CR® #250. (Grade: 84%), "by examination and experience, demonstrated the ability to inspect and restore property damaged by fire, smoke, water and other perils, and is hereby entitled to the designation of Certified Restorer with all the honors and rights pertaining thereto." Establishes "Specialized Expert" status.
Mar 1997	Attended **ASCR International Convention** in Century City, CA
Jan 1997	Elected as **President** of the Carpet Cleaners Institute of the Northwest, British Columbia Chapter. (**CCINW**) Personal mission within the association was to ally with the ASCR. This materialized a year later when I served on the ASCR's Allied Associations Committee (AAC)
Nov 1996	Awarded **Master Restoration Technician** status through the Institute of Inspection Cleaning and Restoration Certification (IICRC) for having completed the highest technician level of certification through continuing education and meeting the requirements of the Institute. Register # 006561
Nov 1996	Awarded **Master Cleaning Technician** status through the Institute of Inspection Cleaning and Restoration Certification (IICRC) for having completed the highest technician level of certification through continuing education and meeting the requirements of the Institute. Register # 006561
Aug 1996	Qualified by service and examination for **Certification in Carpet Repair and Reinstallation**, (Grade 95%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Aug 1996	Attended and successfully completed the Janitors' Warehouse **WHMIS** Seminar.
Jul 1996	Successfully completed the Principles of Marketing and Management, a comprehensive study of theory and techniques necessary to achieve the highest professional standards for maximum consumer protection. (CCINW)
May 1996	Attended **Water Loss Mitigation Conference** through the Water Loss Institute, Oakland California.
Mar 1996	Attended **ASCR International Convention** in New Orleans, LA
Nov 1995	Qualified by service and examination for **Certification in Color Repair**, (Grade 94%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Oct 1996	**Published** article on the emotional impact of restoration work on tradesmen. The Restorer and his Mindset, Cleaning & Restoration
May 1995	Qualified by service and examination for **Certification in Water Damage Restoration**, (Grade 93%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Mar 1995	Attended **ASCR International Convention** in San Francisco, CA
Sept 1993	**Published** article on BHT yellowing. BHT Explained, Cleaning & Restoration, September 1993
Jul/Aug 1993	Assisted with restorative drying following Winnipeg, Manitoba catastrophic flooding. Primarily residential work.
Apr 1993	CR Restorations Ltd becomes member of the Association of Specialists in Cleaning and Restoration **(ASCR)**
Mar 1993	Attended **ASCR International Convention** in Las Vegas, Nevada
Nov 1992	**Published** article on Death Scene Decontamination, Death Scene Decontamination, Cleaning & Restoration, November 1992
Oct 1992	Qualified by service and examination for **Certification in Odor Control**, (Grade 96%). Jeff Bishop; Clean Care Seminars. Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Mar 1992	Attended **ASCR International Convention** in Dallas, Texas
Mar 1991	Attended **ASCR International Convention** in St Petersburg, Florida

Feb 1991	Qualified by service and examination for **Certification in Carpet Cleaning**, (Grade 90%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
1991 (Approx.)	Co-Founded **CR Restorations Ltd**. Port Coquitlam, British Columbia, Canada. (Incorporated approximately October 1994) President, Carpet & Upholstery Cleaning, Fire & Water Damage Restoration, Vandalism Repair, Odor Control, Death & Trauma Scene Decontamination, NonDestructive Restorative Drying Specialist.
Dec 1989	Qualified by service and examination for **Certification in Upholstery & Fabric Cleaning**, (Grade 92%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Dec 1989	Qualified by service and examination for **Certification in Fire Restoration**, (Grade 93%). Unsmoke Systems, Cliff Zlotnik. Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Dec 1989	Qualified by service and examination for **Certification in Water Damage Restoration**, (Grade 96%) Institute of Inspection, Cleaning and Restoration Certification (IICRC). Vancouver, British Columbia, Canada
Oct 1989	Attended an intensive course of Study in **Odor Removal Technology**. Familiarized with the Unsmoke System and Procedures for Disaster Restoration.
Oct 1989	Attended an intensive course of Study in **Restoration Technology**. Familiarized with the Unsmoke System and Procedures for Disaster Restoration.
Oct 1986	Founded **Ken's Clean Concept Carpet Care Ltd.** (Incorporated November 26th, 1987) President, Carpet & Upholstery Cleaning, Fire & Water Damage Restoration, Vandalism Repair, Odor Control, Death & Trauma Scene Decontamination.
Oct 1983	Purchased Carpet Cleaning Franchise. **Concord Carpet Care – Vancouver**, British Columbia, Canada. President, Carpet & Upholstery Cleaning, Water Damage Restoration
Feb 1982	**Master Cleaner Award** by the ARCA, Calgary Alberta, Canada. Awarded by George Clark
1978 – 1982	**Commercial Carpet Cleaners**, Calgary Alberta, Canada; Carpet & Upholstery Cleaner, Water Damage Technician, Assistant Manager